

Project title: Link Rd & Bradgate Rd  
Project ref: 6134616

WONDERFUL ON TAP

SEVERN

TRENT

The Customer

Severn Trent Water  
Customer Care  
PO Box 407  
Darlington  
DL1 9WD

August 2018

Dear Customer

## We're improving your supply of wonderful water...

Every so often, we need to replace old water pipes. That's because the risk of bursts increases as the years pass – and we're really keen to avoid this.

Therefore, we're going to replace the old pipes on **Bradgate Road** with some brand new ones.

### Where and when the work will take place

The work will commence on **3 September 2018** at the **Bradgate Road / Hollow Road** junction, progressing along Bradgate Road and finishing at the **Anstey Post Office**. The work will take us **ten weeks to complete**.

There are two water mains that run along Bradgate Road and we'll be replacing them both at the same time. To allow us to complete the work quickly and safely, we'll need to restrict vehicle access by **closing the road**. We've worked closely with Leicestershire County Council and we've agreed to close the road in two sections. The first section will be from **Hollow Road** to the **Groby Road junction** and then from **Groby Road junction** to **The Nook roundabout**. We'll reopen the first section before starting the second to allow continual use of Groby Road throughout the work.

Diversions will be in place and clearly sign posted. Emergency access and access to properties and businesses will still be available throughout the duration of the works.

**Please be aware that although we try to stick to these dates they may change due to circumstances beyond our control.**

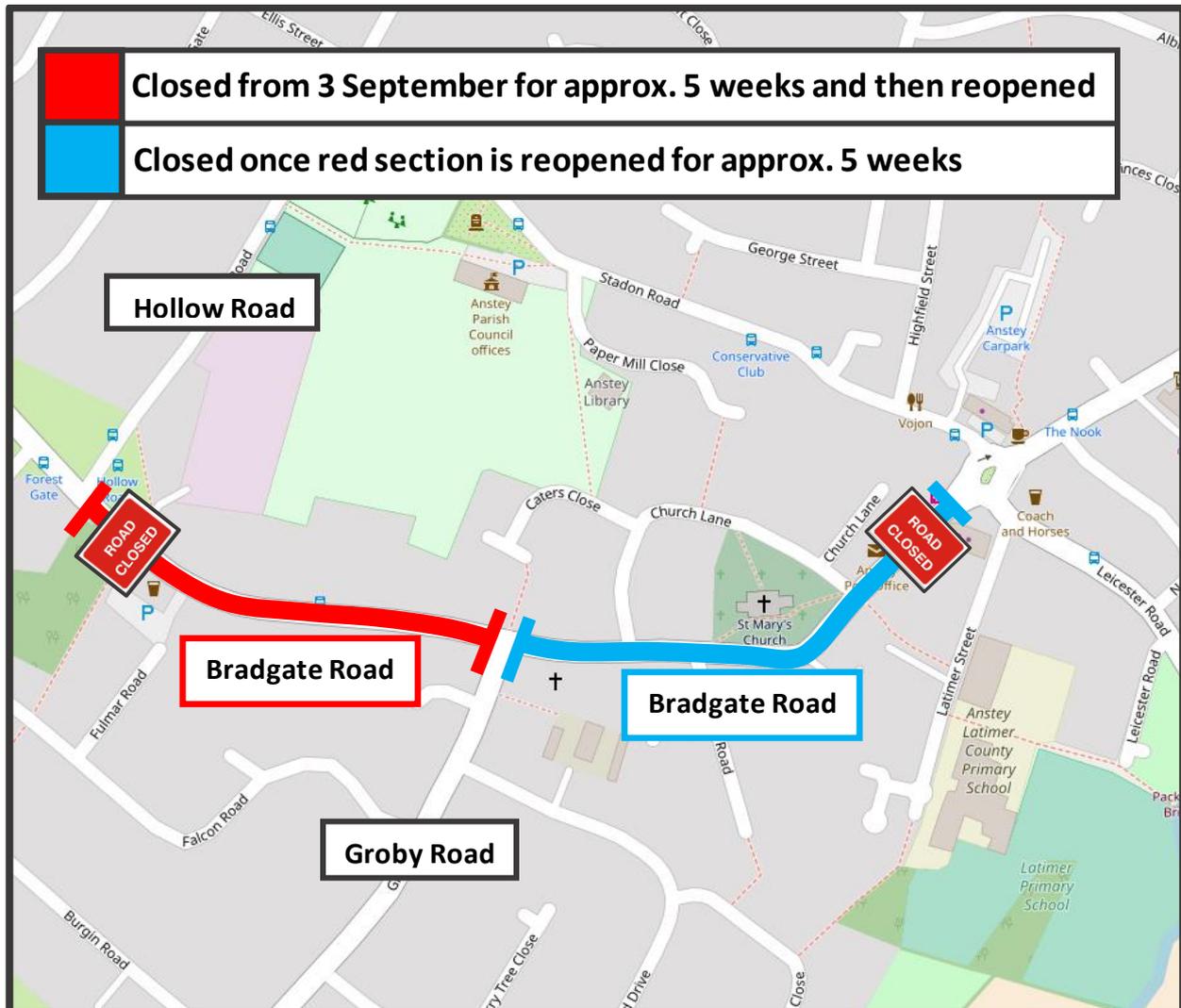
### Thanks for bearing with us

We fully appreciate that it can be a bit of a pain to have this work happening near your home - but please be assured that we (along with our contract partner Amey) will do everything we can to minimise any disruption and get your brand new water pipes as quickly as possible.

## Will my water supply be affected?

If we plan to interrupt your water supply we'll notify you in advance with either a knock on the door or a card posted through. In the unlikely event you experience discoloured water during our works, please run your taps for 20 minutes until the water runs clear before use.

## Location of the work



## Stay up-to-date with the work

- Visit our 'Planned Improvements' webpage at [www.stw.works](http://www.stw.works) to see how the work is progressing
- Get in touch with me **Timothy Ip**, on **07789 903918** (please quote the project reference) or at [SR.CommunityComms@severntrent.co.uk](mailto:SR.CommunityComms@severntrent.co.uk)
- Please let us know how we are doing at: [www.stwater.co.uk/howsourwork](http://www.stwater.co.uk/howsourwork)

Yours faithfully

Timothy Ip  
Communications Officer, Severn Trent